Secure computing resources delivered within the private County intranet.

County eCloud

Internal Services Department

FEATURES

Virtual server self-provisioning
Self-provisioning capabilities let you customize your server to get up and running quickly.

Choice of Windows or Linux server
Servers can be provisioned with either Windows or Linux operating systems to work within your department's computing platform.

24/7 monitoring and support
ITS provides 24-hour a day support and monitoring, providing a virtual Data Center infrastructure at a much lower cost.

While cloud computing offers powerful resources, the security of personal data continues to be a major concern. Adequate governance controls are especially important to public agencies and are not applied in many outside cloud computing options, increasing the risk of data vulnerability.

ISD's County eCloud provides your department with computing hardware and software resources contained entirely within the County intranet. You can quickly provision servers in your choice of popular operating systems and use performance dashboards to manage computing assets.

eCloud services are available as itemized offerings or bundled in our Pro-Services options which offer 24/7 OS and web services support along with centralized log and event management. ITS' eCloud services feature:

- Choice of service levels includes: Free, Bare, Lite, Basic and Standard
- Virtual data center, server and desktop infrastructure
- Performance management and billing dashboards

ITS eCLOUD SERVICES BENEFITS

LOWER THE COST OF TECHNOLOGY RESOURCES
Reduce the time, effort and costs of your organization's hardware footprint, server licensing, procurement, installation and operation.

PROTECT SENSITIVE DATA AGAINST SECURITY RISKS
Economies of scale provide lower costs as well as lowering your risk for hardware or software failures, security breaches or data recovery.

QUICKLY SCALE RESOURCES FOR CHANGING NEEDS
Your virtual environment gives you the flexibility to easily adjust resources at the Data Center, server and desktop levels for seasonal or one-time computing needs.

ENHANCE SECURITY WITH EXPERIENCED GOVERNANCE
ISD manages millions of customer transactions, including sensitive legal, health and personal information within a private cloud environment that 100% dedicated to County customers.

TO ORDER SERVICES OR GET MORE INFORMATION | 562.658.4519 | ECLOUDINFO@isd.lacounty.gov

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