

Custom applications facilitate the management of health services for citizens.



ISD Information Technology Services

Custom Applications Health Services



Internal
Services
Department

FEATURED APPLICATIONS



Pharmacy System

Manages outpatient prescriptions with optional web-based solution to electronically write prescriptions.



Health Materials Management

Manages the movement and storage of materials used in health services facilities from the point of origin to the point of consumption.



Labor Cost Management

Facilitates the distribution of monthly payroll costs for employees of the Department of Health Services to appropriate cost center units.



Lobby Management and Reservation System

Manages customer traffic, case assignment, room reservation, and system notification for several County departments in a single shared facility.



Mental Health Services Management

Mental health client and episode information including the creation and fulfillment of client prescriptions and pharmacy payments.

ISD maintains critical application systems which support various agencies providing a wide array of health services to the citizens of Los Angeles County including the Department of Health, the Department of Mental Health and the Department of Public Health.

ISD provides the design of enhancements to accommodate new regulations, business objectives or legal requirements as well as collaborating with departmental staff on workflow, procedures, support expectations and responsibilities.

ISD Custom Application services include:

- Development of requirements for system upgrades and enhancements
- Change request management
- Hardware and software upgrade recommendations and deployment

ISD CUSTOM APPLICATIONS SUPPORT BENEFITS

- Compliance with County security standards
- Deep experience with County applications
- Software and operating system upgrades
- 24-hour systems support

TO ORDER SERVICES OR GET MORE INFORMATION | 562.940.2003 | HEALTHAPPS@isd.lacounty.gov