Support for critical applications
serving Los Angeles County general government departments.

ISD Information Technology Services

Custom Applications
General Government

Internal Services Department

FEATURED APPLICATIONS

Property Tax System
Provides the ability to generate tax bills, calculate and post tax payments and manage revenues and extensions.

Assessor System
Support for over 2.6 million real estate and personal property assessments conducted in Los Angeles County.

Financial and Human Resources
Financial (eCAPS) and Human Resources (eHR) applications assist County departments with accounting, timekeeping and payroll functions.

ISD maintains critical business application systems which support various general government functions including services provided by the Assessor, the Auditor-Controller, the Treasurer-Tax Collector, as well as human resources and financial services.

ISD provides the design of enhancements to accommodate new regulations, business objectives or legal requirements as well as collaborating with departmental staff on workflow, procedures, support expectations and responsibilities.

ISD Custom Application services include:

- Development of requirements for system upgrades and enhancements
- Change request management
- Hardware and software upgrade recommendations and deployment

ISD CUSTOM APPLICATIONS SUPPORT BENEFITS

- **Compliance with County security standards**
- **Deep experience with County applications**
- **Software and operating system upgrades**
- **24-hour systems support**

TO ORDER SERVICES OR GET MORE INFORMATION | 562.940.3051 | GOVTAPPS@isd.lacounty.gov

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